1. Team completed KT sessions of the new cloud service Document Management, integration option.
2. Team completed documentation for newly onboarded Document Management, integration option cloud services.
3. Team is utilizing the test account access and testing the SCP Cloud services and Currently working on Open connectors service (Access issue is resolved recently with the help of SAP)
4. Team raising the OSS messages to SAP to understand the service behavior/ for additional information on the services while doing service testing.
5. Team is maintaining all the incident information and solution/workaround for the issues related to the incidents.
6. Team is trying to understand the benefit of the cloud services and trying to understand where we can use the services (for which application/in which environment).
7. Team is creating the documents based on the issues that they encountered while they are doing testing scenarios with cloud services.
8. In process of building Azure VM to deploy the applications and SAP/S4 HANA.

Help Required:

1. Need help to identify the cloud services/tools provided by Azure (Microsoft) to handle the customer incidents related to Azure services.
2. Need to check with SAP, whether we can get the help to create the test environment like customers.
3. Need to check with SAP, whether we can have a shadow session when they are working on SAP Cloud platform service Incidents.
4. Need help to verify the Azure/SAP cloud platform service outage information.

**Open connectors**:



